

BCBS Online Provider Search Instructions

PPO / HMO PLAN:

- 1) Go to www.bcbsil.com
- 2) Towards the middle of the screen under "Find a Doctor" click on "Group Coverage" then in the "Select a Health Plan" drop down menu choose a health plan and then click "Find":
 - a. For PPO select "PPO (Participating Provider Option)"
 - b. For HMO I select "HMO Illinois"
 - c. For BlueAdvantage (BA) HMO select "BlueAdvantage HMO"
- 3) Select from the tabs at the top of the page to "Search by Name" or "Search by Provider Type".
- 4) **"Search by Name":**
 - a. Select the state of residence from the drop down menu. Then enter a physician's name, hospital, facility or medical group name.
 - b. As an optional step, enter the address, zip code, distance search or county.
 - c. As an additional optional step, click the "Narrow your search" link. Select the provider type, specialty, gender and language spoken from the drop down menus.
 - d. Click "Search" to continue.
- 5) **"Search by Provider Type":**
 - a. Select the state of residence, provider type and specialty from the drop down menus.
 - b. As an optional step, enter the address, zip code, distance search or county.
 - c. As an additional optional step, click the "Narrow your search" link. Then enter a physician's name, hospital or medical group name, gender or language preference.
 - d. Click "Search" to continue.
- 6) The search results will appear. There are two options at this point, view & save or printer-friendly.
- 7) If the search criterion returns a large number of results, a message will pop up asking to narrow the search or to continue. To narrow the search further click "Yes" and repeat step 8. To continue click "No". There will be an option to obtain a complete listing of all results. Click on create a "Personalized Directory".